

Residential Application for Service

Bedford, Clarinda, Corning & Red Oak



Customer Information

Residential Customer Over 18 Years of Age

Name _____

Cell _____

Work Phone _____

Name _____

Cell _____

Work Phone _____

E911 Address _____

City, State, Zip _____

Choose how you would like to receive your bill (pick 1 or both) eBill Paper via Mail

County Adams Montgomery Page Taylor Date of Service Requested _____ (Allow 2 business days)

Billing Name & Address (if different) _____

Current Email(s) _____

New @myfmtc.com (if wanted) _____ FMTC Number Assigned _____



Internet

Choose Your Speed

- 250Mb Internet \$75.95**
- 500Mb Internet \$105.95**
- 750Mb Internet \$149.95**
- 1 Gig Internet \$199.95**

Router required and not included with Internet service. Choose one.

- u4 WiFi Router - \$5.95**
- u6 WiFi Router w/Intelligent WiFi & ExperienceIQ - \$9.95**

All Internet includes Unlimited, Symmetrical Speeds, ProtectIQ & FMTC Connect App

Internet Installation - \$50
Internet & Phone Installation - \$100.00



Phone

- Unlimited Phone \$6.95**

Includes Unlimited
Nationwide Calling & Caller ID

Contact Us for Business Phone Services

Customize with Options on p2



Internet Add-Ons

- GigaMesh WiFi Extender - \$3.95
- Email Only - \$5.00
- DHCP IP Reservation - \$5.00



Phone Add-Ons

- Voice Mail w/Email - \$3.95
- Speed Dial - \$1.00
- Call Forward Busy - \$1.00
- Call Forward Not Reachable - \$1.00
- Non-Published Number - \$3.50
- Sequential Ring - \$3.50
- Call Waiting - \$2.50
- Call Forward Always - \$1.00
- Call Forward No Answer - \$1.00
- 3-Way Calling - \$1.00
- Simultaneous Ring - \$3.50

Jack Installation

- Jack Installation (initial installation includes one) - \$75.00

Assistance Program

Financial assistance is available for eligible Iowans to help them afford basic telephone and/or broadband service thru Lifeline.

Get info & signup at www.myfmtc.com/assistance

Maintenance

- Whole Home Wire Maintenance - \$3.50
Covers repair costs of wiring inside your home. Does not cover customer-installed wiring. Other restrictions may apply.

Authorized Contact Information - CPNI

Keeping your information private is important to us. In keeping with the Customer Proprietary Network Information (CPNI) rules, we are asking that you provide the information below, so that we can confirm with whom we are speaking when you contact us by phone. Additionally, you may add other 'authorized' users to your account. They can be anyone that you wish, or those that need to have access, to make changes to your account with us.

- Check if you DO NOT wish to add authorized contacts

What is your mother's maiden name? _____

Signature _____

Electronic Banking (ACH)

- I wish to use Electronic Banking (10th)
- I wish to use a Credit Card (17th)

Please supply voided check

Name on Account _____

Bank Name _____

Transit/ABA Number (banking) _____

City, State, Zip _____

Account/Credit Card Number _____

Credit Card Expiration Date & 3 Digit Code _____

Signature _____

I agree to the terms & conditions of the items I have chosen above

Customer Compliance Agreement & Authorization

By establishing account with Farmers Mutual Telephone Company or using any software provided, developed, licensed or owned by FMTC, I agree to be bound by this Agreement and to use the Services in compliance with this agreement and other FMTC policies posted from time to time on FMTC's website at www.myfmtc.com.

I understand that all charges listed on this application are monthly and do not include taxes and regulatory fees.

I authorize Farmers Mutual Telephone Company to install all appropriate equipment for the services I have requested. I understand that all policies and procedures can be found on FMTC's website or given upon request. All adults are required to sign this application.

Customer Signature _____ Date _____

Customer Signature _____ Date _____

712-829-2111 712-829-2509 (Fax) www.myfmtc.com csr@fmtcnet.com

PO Box 220 410 Broad Avenue, Stanton, IA 51573-0220